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Windows 11 is Microsoft’s latest operating system, designed to offer a sleek, intuitive, and productivity-enhancing experience for users of all levels. With its modern interface, AI-powered Copilot assistant, and a host of new features, Windows 11 makes computing smoother and more efficient than ever before. However, like any complex software, users may occasionally encounter questions or issues that require guidance. Knowing how to get help in Windows 11 is essential to quickly resolve problems, learn new features, and make the most of your device. You can read this article to learn how to disable the “how to get help on Windows 11” pop up. Windows 11’s Search feature is one of the fastest and most versatile ways to get help and find what you need on your PC. Whether you’re looking for apps, files, settings, or even online information, the Search tool is your go-to starting point. 1. Click the Search icon on the taskbar or press Windows key + S on your keyboard to open the Search menu instantly. 2. Alternatively, open the Start menu and start typing your query directly—Windows 11 will automatically switch to search mode. Apps and programs: Quickly launch any installed application. Settings: Find specific system settings without navigating menus. Files and documents: Locate files stored locally or in linked cloud services like OneDrive. Help topics: Search for troubleshooting guides and support articles. Web results: Get quick answers, definitions, and trending info powered by Bing, directly integrated into the search experience. Windows 11 includes the Get Help app, a centralized support hub designed to streamline how users find solutions and receive assistance. You can use this app if you’re facing technical issues, have questions about Windows features, or need guidance on performing specific tasks. The Get Help app connects you to a wide range of resources, from AI-driven answers to direct contact with Microsoft support personnel. 1. Click the Start button and type Get Help in the search box. 2. Select the Get Help app from the search results. 3. You can also access it via Settings > System > Troubleshoot > Other troubleshooters, where a link to Get Help is provided. AI-Powered Assistance: Simply type a question or describe your problem, and the app uses AI to suggest relevant solutions, tutorials, and FAQs instantly. Live Support: If AI suggestions don’t resolve your issue, you can escalate to live chat with Microsoft support agents or request a callback for personalized help. Community Forums: The app provides access to Microsoft’s community forums where you can browse or post questions, benefiting from peer-to-peer support. Troubleshooter Integration: Get Help works alongside Windows troubleshooters, helping you run automated fixes directly from the app. Windows 11 is evolving its support experience with AI-powered features like Copilot, which can understand natural language queries such as “how to control my PC by voice” or “my mouse pointer is too small” and recommend precise steps or even perform changes on your behalf with your permission. This makes the Get Help app increasingly proactive and interactive, reducing the time and effort needed to solve problems. To use Microsoft Copilot, simply click the Search icon on the taskbar and type Copilot, then select the Copilot app from the search results. When you need detailed guidance, official troubleshooting steps, or the latest updates related to Windows 11, the Microsoft Support website is an indispensable resource. It offers a vast library of how-to articles, step-by-step tutorials, videos, and tools designed to help users of all skill levels. 1. Start by visiting the Windows 11 support hub on Microsoft’s site, which consolidates all Windows 11-related resources in one place. 2. Use the search bar to enter keywords related to your issue or question. 3. Follow step-by-step tutorials and official troubleshooting workflows to resolve common problems. 4. Download official tools like the PC Health Check app to verify compatibility before upgrading. 5. Bookmark important pages or guides for quick future reference. Getting help in Windows 11 has never been easier or more accessible, thanks to a rich ecosystem of tools designed to meet every user’s needs. From the quick and powerful Search feature to the AI-enhanced Get Help app, and the comprehensive Microsoft Support website, Windows 11 offers multiple pathways to resolve issues efficiently and confidently. By familiarizing yourself with these resources—whether you prefer automated troubleshooters, live chat with experts, or community-driven forums—you can save time, reduce frustration, and keep your PC running smoothly. Remember, the key to effective troubleshooting is knowing where to look first and how to escalate when necessary. Windows 11 is the latest operating system from Microsoft, offering a sleek and modern user interface. However, like any software, you may encounter issues or need assistance with certain features. Fortunately, Microsoft provides several avenues for getting help in Windows 11. Here, we will explore some methods to help you quickly resolve any problems you encounter. So, if you are wondering how to get help in Windows 11, keep reading. Common Reasons to Get Help in Windows 11 1. Installation and Upgrade Challenges The installation and upgrading procedure of Windows 11 is among the most frequent reasons people ask for assistance. Users may run into technical issues while switching to a new operating system that calls for professional help. Compatibility problems, hardware specifications, and software conflicts are a few examples of this. Furthermore, problems that customers can encounter throughout the installation process, including failures or system crashes, call for the assistance of technical support specialists. 2. Driver and Hardware Compatibility Issues Hardware and driver compatibility problems with Windows 11 are another common cause of support requests. Users may discover that some hardware elements, such as network adapters, graphics cards, and printers, are incompatible with Windows 11 or not working correctly after switching to a new operating system. This may result in unpleasant encounters and the requirement for help finding and fixing compatibility problems. 3. Performance and Stability Concerns Concerns about stability and performance in Windows 11 may also lead users to look for assistance. People may experience frequent system crashes, decreased system performance, or software issues after switching to the new operating system. These problems may have a major negative effect on productivity and user experience, leading users to look for help in identifying and resolving performance and stability issues. 4. UserInterface and Navigation Challenges Users may also seek assistance as a result of the changes made to the Windows 11 user interface and navigation. After getting used to Windows 11’s new design and functionality, users could find it difficult to navigate the operating system, access certain settings, or comprehend new functions. As a result, it might be necessary to receive assistance and support in order to maximize the use of new features and get used to the changed user interface. 5. Software Compatibility and Application Support Application support and software compatibility are two more reasons why people look for assistance with Windows 11. Users may experience problems like crashes, errors, or functional limits if they discover that a particular application or piece of software is not entirely compatible with the updated operating system. Under such circumstances, customers might need help finding substitutes, looking for updates for their software, or investigating compatibility settings to make sure their favorite apps run smoothly. 6. Security and Privacy Concerns Windows 11’s emphasis on security and privacy may also encourage people to look for assistance in guaranteeing the safety of their personal information. Users may need guidance establishing security choices, comprehending privacy controls, and addressing possible vulnerabilities with new security features and settings. Technical support specialists are essential when it comes to advising users on how to secure their systems and reduce security threats. 7. Accessibility and Inclusivity Support With Windows 11, a number of accessibility features are introduced with the goal of improving inclusivity and meeting a range of user demands. People who have particular needs or impairments can ask for assistance in adjusting accessibility settings, using assistive technology, and making the most out of the user experience. Community forums and technical support services offer invaluable direction and help to guarantee that Windows 11 is usable by all users. Best Practices for Seeking Help in Windows 11 When seeking help in Windows 11, it is important to follow best practices to ensure a smooth and effective experience. Some of the best practices to follow when seeking help in Windows 11 are: 1. Clear and Detailed Information about the Issue When requesting assistance with Windows 11, it is essential to give precise and comprehensive details about the problem you are experiencing. This speeds up the troubleshooting process and aids in the support staff’s understanding of the issue. First and foremost, it’s critical to characterize the problem’s symptoms precisely. For example, if you are having a system crash, you should describe the exact moment and manner in which the problem happens, any error messages that appear, and any recent modifications or upgrades that have been done to the system. Giving support staff this much information might help them identify the source of the issue. 2. Being Patient and Cooperative with Support Personnel It is necessary to possess both patience and cooperation while requesting assistance with Windows 11. It’s critical to understand that troubleshooting technological problems can be difficult and time-consuming and that support staff may need to take a methodical approach in order to locate and fix the issue. Consequently, having greater tolerance and understanding when troubleshooting might lead to more fruitful communication with support personnel. 3. Taking Advantage of Available Resources In the pursuit of seeking help in Windows 11, leveraging available resources such as user guides, tutorials, and community forums can be immensely beneficial. User guides, often provided by the operating system manufacturer, offer comprehensive documentation on the features, functionalities, and troubleshooting procedures specific to Windows 11. These guides can serve as valuable references for understanding the operating system and resolving common issues. How to Get Help in Windows 11 Some of the most effective methods to get help in Windows 11 are discussed below: Method 1: Windows Help and Support Windows 11 offers a comprehensive built-in Help and Support feature that can guide you through various troubleshooting steps. To access it, follow these steps: Step 1: Click on the Start button located at the bottom-left corner of your screen. Step 2: Type “Help” in the search bar and click on the “Help and Support” option from the search results. Step 3: In the Help and Support window, you can browse through various topics or search for specific keywords related to your issue. Step 4: Click on the relevant topic to access detailed instructions and solutions. Method 2: Microsoft Support Website Another valuable resource for getting help with Windows 11 is the official Microsoft Support website. It provides a vast knowledge base, community forums, and virtual agents to assist you. Here’s how to get help in Windows 11 with the help of this method: Step 1: Open your preferred web browser and visit the Microsoft Support website. Step 2: On the homepage, you can either browse through popular topics or use the search bar to find specific solutions. Step 3: If you can’t find a suitable solution, click on the “Contact us” button to explore further support options, such as virtual agents or community forums. Method 3: Windows Community Windows Community is an online platform where users can interact, seek help, and share their experiences with Windows 11. It’s an excellent resource for troubleshooting, finding solutions, and connecting with other Windows users, and is thus a great platform for those who want to find out how to get help in Windows 11. Follow these steps to access the Windows Community: Step 1: Open your web browser and go to the Windows Community website. Step 2: Sign in with your Microsoft account or create a new one if you don’t have an account already. Step 3: Browse through the various categories and topics to find answers to your queries or post your questions to seek assistance from the community. Step 4: Engage with other users, share your knowledge, and contribute to the Windows Community. Method 4: Get Help App Windows 11 introduces the Get Help app, which provides personalized assistance and troubleshooting options directly from your desktop. Here’s how to access it: Step 1: Click on the Start button and search for “Get Help” in the search bar. Step 2: Click on the “Get Help” app from the search results. Step 3: In the Get Help app, you can either browse through the various topics or type in your specific issue in the search bar. Step 4: The app will provide relevant articles and step-by-step instructions to help you resolve your problem. Step 5: If you can’t find a suitable solution, you can chat with a virtual agent or schedule a call with a Microsoft support representative directly from the app. Method 5: Windows Feedback Hub If you encounter a bug or have a suggestion for improving Windows 11, the Windows Feedback Hub is the ideal place to provide feedback directly to Microsoft. Here’s how to access it: Step 1: Click on the Start button and search for “Feedback Hub” in the search bar. Step 2: Click on the “Feedback Hub” app from the search results. Step 3: In the Feedback Hub, you can browse through existing feedback or submit your own by clicking on the “Add new feedback” button. Step 4: Provide a detailed description of your issue or suggestion, attach relevant screenshots, and categorize your feedback appropriately. Step 5: Microsoft engineers and other users can review your feedback, comment on it, and upvote it if they experience the same issue. Method 6: Contact Microsoft Support If the above methods don’t resolve your issue, you can directly contact Microsoft Support for personalized assistance. Here’s how: Step 1: Open your web browser and visit the Microsoft Support website. Step 2: Click on the “Contact us” button, usually located at the top or bottom of the page. Step 3: Select the appropriate product category and subcategory related to your issue. Step 4: Choose the contact option that suits you best, such as chat support, phone support, or email support. Step 5: Follow the instructions provided to get in touch with a Microsoft support representative who can address your problem directly. Conclusion Windows 11 offers a multitude of options to get help and resolve issues efficiently. By utilizing the methods discussed here, you can overcome any challenges you may face while using Windows 11. Hopefully, you now understand how to get help in Windows 11. FAQs 1. How can I troubleshoot common issues in Windows 11? Troubleshooting common issues in Windows 11 can be done through the Settings menu. You can navigate to the “Update & Security” section and select the “Troubleshoot” option. This will allow you to run various troubleshooters for issues related to network, printer, audio, and other system components. Additionally, the Windows 11 Help and Support window provides detailed troubleshooting guides for specific issues. 2. Where can I find user guides and tutorials for Windows 11? Microsoft offers a comprehensive collection of user guides and tutorials for Windows 11 on its official website. These resources cover a wide range of topics, including getting started with Windows 11, navigating the new interface, using built-in apps, and customizing settings. Additionally, third-party websites and tech forums often provide user-generated tutorials and tips for Windows 11 users. 3. How can I customize my support experience in Windows 11? Windows 11 allows users to customize their support experience based on their preferences. You can personalize your support settings by accessing the Settings menu, selecting the “Privacy &Security” option, and then choosing the “Diagnostics &feedback” tab. From there, you can adjust your diagnostic data settings and feedback frequency to tailor your support experience. 4. Is there a dedicated support community for Windows 11 users? Yes, Microsoft hosts an official community forum specifically for Windows 11 users. This forum serves as a platform for users to seek help, share experiences, and connect with other Windows 11 enthusiasts. It is a valuable resource for troubleshooting, learning about new features, and engaging in discussions related to Windows 11. Are you struggling with Windows 11 and need some help? Don’t worry; Microsoft has made it relatively easy to get the assistance you need. Whether you’re dealing with a technical issue or just need guidance on how to use a feature, help is just a few clicks away. Let’s dive into the details and get you the help you need! Step by Step Tutorial: Getting Help in Windows 11 Before we jump into the steps, let’s understand what we’re about to achieve. Following these steps will guide you on how to access the various help resources provided by Microsoft for Windows 11 users. These resources include the built-in ‘Get Help’ app, tips, and online support. Step 1: Open the ‘Get Help’ application Open the ‘Get Help’ app by clicking on the Start Menu and typing ‘Get Help.’ The ‘Get Help’ app is a built-in application in Windows 11 that connects you directly to Microsoft support. It provides a chat-like interface where you can type your issue and get automated suggestions or chat with a live representative. Step 2: Use the Search function Use the search function within the ‘Get Help’ app to find articles or guides related to your issue. If you prefer to solve the issue on your own, the ‘Get Help’ app has a vast database of articles and guides that can help you troubleshoot or learn about features. It’s a great starting point to understand your problem better. Step 3: Contact Microsoft Support If you can’t resolve the issue yourself, use the ‘Contact Support’ feature in the ‘Get Help’ app to connect with a Microsoft support agent. For more complex issues, you may need direct assistance from Microsoft’s support team. The ‘Contact Support’ feature within the app will connect you to a live agent who can either guide you through the solution or, in some cases, remotely assist you. Step 4: Visit the Microsoft Support website If you’re not on your Windows 11 device, you can visit the Microsoft Support website for help. The Microsoft Support website (support.microsoft.com) offers the same resources as the ‘Get Help’ app and more. You can browse through FAQs, community forums, and even contact support from there. Step 5: Check out Windows 11 Tips Explore the ‘Tips’ app on Windows 11 for helpful advice and tutorials on using the new operating system. The ‘Tips’ app is another excellent resource for self-help. It contains a collection of short, easy-to-understand guides and tips to help you get the most out of Windows 11. After completing these steps, you should have found the help you needed regarding your issue with Windows 11. Whether it was through self-help resources or with the assistance of a Microsoft support agent, your problem is hopefully resolved, and you can get back to using your computer with ease. Tips: Efficiently Using Help Resources in Windows 11 Explore the ‘Get Help’ app before contacting support; it often contains the answer to your problem. Use specific keywords related to your issue when searching in the ‘Get Help’ app to get more relevant results. Take advantage of the ‘Tips’ app, which is updated regularly with new content for Windows 11 users. Bookmark the Microsoft Support website on your browser for quick access. Join the Windows 11 community forums to learn from other users’ experiences and solutions. Frequently Asked Questions Is the ‘Get Help’ app free to use? Yes, the ‘Get Help’ app is a free resource included with Windows 11, offering assistance without any additional charges. Can I get help if my issue is with a third-party application? The ‘Get Help’ app primarily provides support for Windows 11 and Microsoft products. For third-party applications, you should contact the software’s customer support. What should I do if the ‘Get Help’ app doesn’t solve my issue? If the ‘Get Help’ app doesn’t resolve your problem, try contacting Microsoft Support directly through the app or visit the Microsoft Support website. Do I need an internet connection to use the ‘Get Help’ app? Yes, an internet connection is required to access the full range of features in the ‘Get Help’ app. Can I get help in Windows 11 for hardware issues? The ‘Get Help’ app can guide you through some basic hardware troubleshooting, but for serious hardware issues, it’s best to contact the manufacturer or a professional technician. Summary Open the ‘Get Help’ app. Use the search function within the app. Contact Microsoft Support through the app. Visit the Microsoft Support website. Check out Windows 11 Tips. Conclusion Windows 11 is packed with features and can sometimes be overwhelming, especially when you encounter problems. But there’s no need to fret – help is readily available, and Microsoft has done an excellent job of providing resources to assist you. From the handy ‘Get Help’ app to an extensive online support system, you have a wealth of information at your fingertips. Remember, the key to resolving your issues quickly is knowing where to look and how to describe your problem effectively. So next time you’re stuck, follow the steps we’ve outlined, and you’ll be back on track in no time. And if you ever feel lost, just remember, the Windows community is vast and always ready to help. Whether it’s a minor hiccup or a significant roadblock, getting help in Windows 11 is just a few clicks away. So go ahead, make the most of these resources, and enjoy the smooth sailing with your Windows 11 experience! Matt Jacobs has been working as an IT consultant for small businesses since receiving his Master’s degree in 2003. While he still does some consulting work, his primary focus now is on creating technology support content for SupportYourTech.com. His work can be found on many websites and focuses on topics such as Microsoft Office, Apple devices, Android devices, Photoshop, and more. Windows 11 has introduced a fresh and sleek user interface along with new features designed to enhance productivity and user experience. However, like any operating system, users may encounter issues or require assistance navigating its various functions. If you’re feeling lost or need support, Windows 11 offers several resources to help. In this article, we’ll explore ten effective ways to get help in Windows 11, catering to both novice and experienced users. 1. Use the Built-in Help App Windows 11 includes a built-in Help app that provides a plethora of information on various aspects of the operating system. This application is designed to guide you through common questions and tasks. How to Access the Help App: Click on the Start menu. Type "Help" in the search bar and select the Help app from the results. Once opened, you can browse through various topics, search for specific issues, or explore tutorials. This app is particularly useful for getting acquainted with new features and understanding system settings. 2. Access Windows Support Online For more extensive troubleshooting, the Microsoft Support website is an invaluable resource. This website contains a vast repository of articles, FAQs, and forums covering a wide range of topics including software issues, hardware compatibility, and security concerns. Steps to Use Online Support: Visit the official Microsoft Support page at support.microsoft.com. Use the search bar to type in your query or browse categories related to your issue. You can find helpful guides, step-by-step solutions, and troubleshooting tips tailored for your specific problem. 3. Utilize the Windows Community Forums If your issue isn’t explicitly resolved through traditional support avenues, consider engaging with the Windows Community forums. These forums are populated by both Microsoft experts and knowledgeable users who can share insights and solutions based on their own experiences. Joining the Community: Navigate to the Microsoft Community website (answers.microsoft.com). Search for topics similar to your issue, or start a new thread providing as much detail as possible. This resource is beneficial for gathering diverse opinions and advice, especially for more niche concerns that might not be extensively covered in official documentation. 4. Leverage Virtual Assistant (Cortana) Cortana, Windows 11’s built-in virtual assistant, can assist with both basic commands and specific queries. While it’s not as advanced as some other virtual assistants, it remains a helpful tool for quickly accessing information or executing commands. Using Cortana: To activate Cortana, click the Search icon on the taskbar or use the keyboard shortcut Windows key + C. You can ask Cortana questions such as "How do I change my desktop background?" or request it to launch particular applications. Cortana can also set reminders, create calendar events, and provide quick snippets of information, making everyday tasks easier. 5. Windows Troubleshooter Windows 11 includes several built-in troubleshooters that can automatically detect and fix common system issues. This saves users time and effort, especially when dealing with hardware or network problems. Running a Troubleshooter: Open Settings (you can do this by pressing Windows key + I). Navigate to System > Troubleshoot > Other troubleshooters. Here, you’ll find a list of troubleshooters for various areas such as internet connections, audio playback, and hardware devices. Simply run the applicable troubleshooter, and Windows will guide you through any necessary fixes. 6. Using Windows 11 Feedback HubUpdate Drivers →Fix Your PC → The Feedback Hub is not just for reporting issues; it’s also a great resource for getting help. You can find solutions to problems reported by other users, as well as tips directly from Microsoft. Accessing the Feedback Hub: Press Windows key + F or search for "Feedback Hub" from the Start menu. Within the Feedback Hub, you can browse through categories, see top feedback items, and read comments from other users. If you wish to report a problem, you can also do so from this portal, allowing Microsoft to address widespread concerns. 7. Seek Help from Microsoft Support App Windows 11 features a dedicated Microsoft Support app, which offers personalized assistance and troubleshooting. This app can help you resolve technical issues while providing information about your device, including warranty details and service support. How to Use the Support App: Find the Microsoft Support app by typing "Support" in the Start menu search. Once in the app, you can find various support topics or initiate a chat with a support representative for real-time help. This direct line of communication can be invaluable for urgent issues. 8. Check for Windows Updates Often, performance issues can occur due to outdated software. Regularly checking for updates and installing them can resolve many glitches and enhance system performance. To Check for Updates:Driver Updater - Update Drivers Automatically → Open Settings. Go to Windows Update and click on Check for updates. If updates are available, ensure that you install them promptly. Some updates include patches for known issues which could directly resolve the headaches you may be experiencing. 9. Use Third-party Help Tools While Windows 11 has many built-in support features, sometimes using third-party help tools can assist in diagnosing and fixing problems. There are various tools available that specialize in system optimization, malware removal, and driver updates. Examples of Popular Third-party Tools: CCleaner: Helps optimize and clean up your computer. Malwarebytes: Effective malware protection and removal. Driver Booster: Updates outdated drivers automatically. Always ensure that third-party tools come from reputable sources to avoid security risks. 10. Consult Social Media Platforms In the age of social media, platforms like Twitter, Reddit, and Facebook have become valuable resources for troubleshooting and getting help with technical issues. Many Microsoft MVPs (Most Valued Professionals) and tech enthusiasts offer insightful advice on these forums. How to Get Help via Social Media: Check out the official Microsoft Twitter account or Reddit communities dedicated to Windows 11. Post your question or search through past discussions to find solutions related to your issue. Engaging in these platforms can provide you with different perspectives and expert advice that might not be found through standard channels. ConclusionUpdate Drivers →Fix Your PC → Receiving help when you encounter issues in Windows 11 is easier than ever thanks to the multitude of resources available at your fingertips. From built-in apps like the Help app and Feedback Hub to external communities and online forums, users have a wide range of options to seek assistance. By utilizing these tools, you can ensure a smoother Windows experience, troubleshoot effectively, and get back to being productive in no time. Whether you’re new to Windows 11 or a seasoned user, these ten methods will empower you to navigate and resolve your queries efficiently. Looking for different ways to get help in Windows 11? If yes, then you’re on the right page. While using the Windows 11 operating system, you may encounter errors or technical issues due to some reasons. If you’re a non-technical person, you might need troubleshooting guides and solutions to solve these errors or issues. Well, the simple way is to search on the web for errors or problems, and you’ll get the solutions. However, the latest version of Microsoft Windows OS (Windows 11) offers a built-in “Get Help” app that provides support for users. Users can simply search for their problems regarding the operating system and it shows the solutions (including articles, tutorials, and troubleshooting guides) to resolve issues with their Windows 11 operating system. Moreover, users can submit feedback or report a problem directly to Microsoft Support. But sometimes the app isn’t enough to solve the problems. There are high chance that you might fail to find the solution to your problem. So, in this article, I’ll show you the 10 different methods to get help in Windows 11. 1. Search for Help from the Web (Taskbar or Browser) One of the best methods is to get help in Windows 11 to find the solution or problem on the web. Web search offers to get help or solutions from different platforms or websites such as Microsoft support, technology websites, forums, or YouTube videos. Popular blogs and websites are continuously updated with new information and solutions. So, you can access the latest troubleshooting guides, tips, and solutions for Windows 11 issues. Well, you can directly search the web using the taskbar search bar. However, you can open the web browser and search for the error or problem. From the search results, open the websites and find the solutions. If you directly search from the taskbar, you’ll get the result from the Microsoft Bing search engine on the Edge browser. However, you can also use Google to find the best result. How to get help in Windows 11 using Web Search: Open a web browser on your PC and open any preferred search engine using the address bar. After opening the search engine, type the query in the required field and click on the search button. Alternatively, you can directly type the query in the taskbar or start the menu search box and press the enter button. Now look for results that seem to address your issue and open the website. Follow the given instructions to solve the problem. Note that, you can open multiple sources or websites to find the best solutions. Also Read: How to Disable Startup Programs in Windows 11 2. Use Get Help App The built-in “Get Help” app in Windows 11 also gives the best solutions. If the problem or issue is common, you’ll see the solution within the app, otherwise, you’ll see the results of Microsoft support forums. Also, it gives a “Contact Support” option to start a chat with a support agent in your web browser. The app also provides an option to submit feedback to Microsoft. How to use the Get Help app in Windows 11: Click on the Start icon and go to All Apps. Find and open the Get Help app from the list. Alternatively, you can also use the search to open the app. Type your issue or problem in the required field and press the Enter button. Keep in mind that, you have to describe your problem within 80 characters. Now the app shows you the solution with steps. Otherwise, you’ll see the results from the Microsoft Community. Just open the results to find your solution. How to Contact Microsoft Support using the Get Help app: Open Get Help app from Start » All Apps. Type the problem query in the required field and press the Enter button. Click on the Contact Support button from the bottom left of the app. Now click on the drop-down menu from under the Products and Services option and select the Windows option. After selecting the product or service, you’ll see the Category option. Select the required category according to your issue. For errors and issues, you can choose the Technical Support option. Click on the Confirm to proceed. From the next window, select the “Chat with a support agent in your web browser” option and click on the Confirm button. Now the live chat support will open in the web browser. 3. Run Troubleshooter Windows 11 provides various built-in troubleshooters that automatically solve specific problems or issues with a few clicks. Well, troubleshooters are built-in tools or programs that can identify and resolve common issues related to the Windows operating system. You can run the specific troubleshooter from the Settings app. Just select the Run button next to the troubleshooter and follow the steps as shown on the screen. List of available troubleshooters in Windows 11: Audio Network and Internet Printer Windows Update Background Intelligent Transfer Service Bluetooth Camera Program Compatibility Troubleshooter Video Playback Windows Media Player How to run troubleshooter in Windows 11: Open the Settings app on a Windows computer by pressing the Windows Key + I keyboard shortcut. Alternatively, go to Start Menu » All Apps » Settings. From the left navigation pane, select the System, option. After that, open the Troubleshoot option from the list of options on the right side. Now open the Other Troubleshooters option and you’ll see the list of all available troubleshooters. Select the Run button next to the troubleshooter and follow the on-screen commands or steps to solve the issues. 4. Use support.microsoft.com to Find Solutions is the official Microsoft Support website where you can get guides (how-to and troubleshooting guides) on Windows operating systems and other Microsoft products. For Windows 11, you can easily get help and guides on installation & updates, drivers & devices, network & internet, file & storage, security & privacy, troubleshoot & repair, and accessibility. How to get help from support.microsoft.com: Open a web browser and open the windows URL. Write your query in the “How can we help you?” field and press the Enter button. You’ll see the results on screen. Open the result that seems to solve your problem. Alternatively, you can use the directly available option from the webpage after opening the URL. 5. Contact to Microsoft Support via Chat However, you can contact Microsoft support via the Get Help app on Windows 11, but you can also do this task directly via a web browser. So, you can chat with a Microsoft support agent in your web browser to get help in Windows 11. How to start a chat with a Microsoft support agent to receive real-time assistance: Open a web browser on your PC and open the URL. Make sure you’re logged in to your Microsoft account. Select the Windows option from the given Microsoft products. After that, you’ll see the popup to select the options from Home or Business. If you’re not using Windows for business, choose the Get Home Support button. On the next page, type your problem in the given field and press the enter button. You’ll see the results with the Contact Support button. Click on the Contact Support button. Now from the Products and Services option, select the Windows option. After that, select the Category according to your problem. You can choose Technical support. Click on the Confirm button to proceed. On the next page select the “Chat with a support agent in your web browser” option and confirm your email. After that, a live chat support will open. You can get help from a Microsoft support agent. 6. Get help by contacting Microsoft via Phone Microsoft’s offices are available around the world, and you can directly contact the Microsoft office in your country to get help for their products. The official Microsoft website provides worldwide office locations with physical addresses, phone numbers, and email addresses. Just open the URL and select your country to find the phone number. In some countries, toll-free numbers are also available. 7. Ask Questions in Microsoft Community Microsoft also provides a support community website where you can get answers from their community of experts. You can simply search for the answer by typing your problem or issue. If you’re not able to find your answer, you can ask a question on the website. To join the community, just open the URL from a web browser and log in to your Microsoft account. What you can do on answers.microsoft.com: Ask Questions: You can ask questions about issues you’re getting with Microsoft products such as Windows or Microsoft Office etc. Provide Answers: Community members including you and Microsoft support staff can respond to questions posted by other users and provide solutions. Browse Topics: You can search or explore existing discussions to find answers to common questions. Vote: You and other users can upvote helpful answers or comments that help to highlight the most useful solutions. 8. Update the Windows 11 Updating Windows 11 to the latest version can also solve most issues or problems. The new updates fix the bugs, issues, and errors within the OS. These fixes can solve various problems such as software glitches, crashes, freezes, and other issues How to update Windows 11: Open the Settings app by pressing the Windows key + I keyboard shortcut. From the left navigation pane, select the Windows Update option. Now check for the available updates and install the updates. That’s all. 9. Roll back the Windows Update If you have problems after updating the Windows 11 update, you can roll back to the previous version of the OS to solve your problems. Sometimes users encounter compatibility issues (issues with certain hardware devices, software applications, or drivers) or performance problems (problems such as slowdowns, crashes, or instability) after installing the new version of the OS. So, rolling back the update can help you to revert to a more stable OS version according to your hardware configuration and improve system performance. You can uninstall or roll back both quality updates and feature updates. The step-by-step guide is given below. How to Uninstall Quality Updates on Windows 11: Open the Settings app and click on the Windows Update option from the left navigation pane. Select the Update History option from the right side. Scroll down to the end on the update history page and choose the Uninstall Updates option from under the Related Settings. Click on the Uninstall button next to the update. That’s all. How to roll back the feature update of Windows 11: Note: This option is not available on all PC’s. Open the Settings app by pressing the Windows key + I from the keyboard or from the Start Menu » All Apps » Settings. Click on the System option from the left navigation pane and open the Recovery option from the right side. Now click on the Go Back button from under the Recovery options. If the option is greyed out or not clickable, it means this option is not available on your computer. From the popup, select the reason and click on the Next button. You can select the “Earlier builds seemed more reliable” reason. On the next window, you’ll be asked to check for updates to solve your problem. Just select the No thanks button to proceed. After that, click on the Next button and then “Go back to earlier build” button. That’s it. 10. Reinstall Windows 11 without Losing Files Sometimes Windows 11 system files become corrupted due to malware infections or software conflicts. If you often get errors or issues while using your computer and you’re unable to get help, you can reset or reinstall Windows 11 without losing your files to solve your most problems. How to reinstall Windows 11 without losing files: Open the Settings app by pressing the Windows key + I from the keyboard. Click on the System option from the left pane and select the Recovery option from the right side of the page. Select the Reset PC option from under the Recovery options. From the popup window choose the “Keep My Files” option. From the next window, select the “Local Reinstall” option and then click on the Next button. Now click on the Reset button. Keep in mind that your PC will restart and it will take time to reinstall the OS again. 11. Use the Get Started App If you’re new to Windows OS, you can use Get Started app to discover what’s new in Windows 11 and learn about new features and apps. Well, the app is only for beginners who are not familiar with Windows OS. 12. Run System File Checker Windows 11 has a built-in utility that can check the problems with operating system files. The utility is designed to scan and repair corrupted or missing system files. How to run System File Checker in Windows 11: Click on the search box from the taskbar or start menu and search for Command Prompt. Right-click on the Command Prompt from the result and select the “Run as Administrator” option from the context menu. From the User Account Control popup, select the Yes button. Now copy and paste the following command line and press the Enter button. DISM.exe /Online /Cleanup-image /Restorehealth This will take a few minutes to complete the process. After completing the process, you’ll see the “The operation completed successfully” message. Now copy and paste the following command and press the Enter button. sfc /scannow After completing the process, you’ll see the “Verification 100% complete” message. Close the Command prompt. Why do you Encounter Errors or Issues on Windows 11? Various reasons lead to errors in Windows 11. The most common 5 reasons are given below. Let’s get started. 1. Configuration Changes: Sometimes users or third-party programs make the changes in operating system files, system settings, or Windows registry files. So, users may encounter errors or issues because of these changes. 2. User Configuration: Improper changes in settings or configurations in the system by the user can cause some technical issues. However, the user can revert the changes. 3. Windows Updates: Sometimes new updates (system or driver updates) introduce new bugs or compatibility issues that may cause errors. So, you might need to uninstall the recent updates. Also, a failed or not properly installed update causes the issues. 4. Software or Hardware Compatibility: Some software, hardware, or drivers may not be fully compatible with Windows 11, and you’ll get errors. 5. Malware or Viruses: Malware or Viruses can corrupt the system files or modify them and you’ll get issues on your computer. Conclusion I hope this article helped you know how to get help in Windows 11. I’ve discussed 12 methods that can help you to solve your problems. However, you can find every solution on the web by searching. But for a non-technical person, it might be hard to find the solution. So, you can try any method according to your requirements. Write in the comment section, if you’ve any problem regarding Windows 11 operating system. Running into problems on Windows 11 wouldn’t be a rare occurrence. It is the latest offering from Microsoft, which has several back-end changes along with some modifications in how things work on the operating system. You can get help in Windows 11 using the in-built mechanism and other avenues in place to get support and/or troubleshoot problems with the PC. There are plenty of reasons why you can face any problem on Windows 11 the most common being a faulty Windows update as Microsoft keeps adding new features and bug fixes which can cause conflict with hardware and software on your device. The issues can be anything related to a blue screen of death, hardware, or software issues related to audio, Wi-Fi, or Windows getting slow or cluttery. You can begin by using the in-built tools for troubleshooting before moving to customer support. How To Get Help in Windows 11 Learn to troubleshoot your Windows problems with onboard support using the following ways that we have gathered from the Microsoft support team, different help forums, communities chat, and on-call support. 1. Hit the F1 for Online Help The easier way to seek help in Windows 11 is by pressing a key. Click anywhere on the desktop and press the F1 key on your keyboard. It will launch the default browser with online results for getting help on Windows 11. Naturally, the first result will be suggesting to open the Get Help. The following solutions will be about the Microsoft support section on their website. This works for most apps and tools which are available with Windows 11. Some third-party apps also support the functionality. Also Read– How to Move the Task in Windows 11 2. Try the Windows Troubleshooter The in-built troubleshooter has improved over the different Windows versions. It has become more user-friendly and convenient to use. The same has been offered on Windows 11. 1. Head to Start Menu and search Troubleshooting. Select the first settings option that appears. You can also click on the result tile on the right. 2. In the Troubleshoot wizard, head to the Other Troubleshooters from the Options section. 3. Here, you will find a list of over a dozen troubleshooters for different problems to get help on Windows 11. Choose the one which is related to your problem. 3. Get Help App in Windows 11 Microsoft has brought this feature from Windows 10 onward. We talked about it in our other article How to get help in windows 10 too. 1. Head to the start menu and search for Get Help. Click on the app that says Get Help which will launch the wizard. 2. Type in your problems in the search bar, and it will suggest articles from its knowledge to assist you in the auto-complete bar. You can select them or continue to the standard search for exploring support articles in the result. With a brief of the solution, there will be a link to the detailed article on the Microsoft support website, which you can access from the footer. When you are not satisfied with the support articles for Windows 11, speak directly to the contact support. Make sure to be logged in to your Microsoft account to proceed. It will direct you to a live chat agent after selecting the product Windows, and category as Microsoft accessories(selecting other will be fine as well) 4. Run System Files Checker If your Windows 11 is acting weird out of the blue then there is a reason behind it. Your system files could be corrupted because of viruses in the past or some level of hardware failure. But you don’t have to worry because Windows has an inbuilt tool to get everything back to normal. Their SFC tool scans all your system files that are essential for your operating system and repairs the damaged parts. Here is how you can do it. 1. Head to the Start menu search and type CMD or command prompt. And then select run as administrator from the right-click menu of the command prompt in the result. Running an application as an administrator grants its the right to make changes to the system files, which would be needed here. 2. Now let us run the DISM tool to collect all the available files from pending Windows updates, when and if available. Type the following command and press ENTER to start the process. DISM.exe /Online /Cleanup-image /Restorehealth Now sit back and wait for a couple of minutes for the process to get completed. Once it is done, head to the next step in the same Command prompt window. 3. After that, now let us run the SFC tool by pasting the following command and pressing ENTER. Just like DISM, give it some time as the SFC tool scans the entire system files which goes into several gigabytes. 4. Once the process is complete, it will display “Windows Resource Protection did not find any integrity violations” if it did not find any errors. On the other hand, when the SFC tool has found errors, this will appear “Windows Resource Protection found corrupt files and successfully repaired them.” 5. Restart your computer and observe if your issues are still there. In a nutshell, this will fix all your system issues. So if your problem still persists then you can move to the next solution. 5. Ask in Microsoft Support Microsoft’s support website houses support articles for every product they offer. You can use the search bar to type in your problem and get relevant support articles to help resolve the issue at hand. If you have some particular problems with Windows 11 and cannot find an article on it, then head to the Microsoft community. You can ask questions to the community and get answers from other members who have experience with the query. Admins and moderators manage the community. They often chime in with answers to questions that are left unattended. 6. Enable Tips and Suggestions Windows has a useful feature that helps you understand different aspects of the user interface of the OS. A pop-up appears at the bottom with the suggestion and then disappears after a period. You can enable tips and suggestions prompts in the following manner. Head to the Start Menu and go to Settings. 2. Go to Notifications from the Settings menu. 3. Scroll down the list and tick Get tips and suggestions when I used Windows box. The setting is applied and you get go about your day. 7. Contact Microsoft Support by Phone or Chat You can contact Microsoft support by phone at 1 800-642-7676, which is available 24 hours a day. If you are unsure about using the global line, then here is how you can find the region-specific support contact phone. Go to the Microsoft Support page and click Get Help. 2. Type in your issue and then click Get Help. 3. This will show you recommended troubleshooting articles. Scroll down and click Contact Support. 4. Select the Microsoft product’s category and click Confirm. It will be Windows in our case. 5. You get access to phone support as a Microsoft 365 subscriber. Click on provide your phone number and a support agent will call you. 6. Type your email address associated with the Windows servers and click confirm. 7. Now you can call