

I'm not a robot

































chase,but had outstanding customer service.Thought open at 8:30am here and nobody answers the phone at several branches. Sure, the ATM works, but if you have to do any banking that requires service or the managers responsibility forget it. After dealing with a problem on their end for 9 days, we are closing all of our famiys accounts and moving on.Dear Sir/MadamAre you able to help us?We are travelling from New Zealand shortly using American Express travellers cheques .Will your Bristol PKWY branch be able to cash these for us? Apart from our passports would you require any other form of identification?look forward to hearing from you.kind regards Brian EddyI am a new customer to Chase and had a wonderful experience with them when doing a mortgage for my home-they were professional and they made the process quite easy and it moved along quite fast. The one problem I find with the two Chase locations I have dealt with is that their buildings are quite dark inside with little light coming in from the outside. They also usually only have one or maybe two tellers inside and the drive in does not always have someone working it. Especially on Saturday's the customer lines and wait times are long, not very good customer service. I have not only found this at Chase, but at other banks as well. Key Bank is one of those who choose not to staff their branch with more than one or two people on Saturdays-the lines can be close to out the door. Maybe they need to re-evaluate their scheduling guidelines.There's a lady that works there on the week days. She's not friendly. Never smiles. Looks like she hates her job. Always says she's the only person working both window's. Never likes to take my deposits and I can tell by the look she gives me like she's annoyed. Since when is it annoying to make a deposit? I thought that's why I bank with chase. The rest of the staff is great and I never have a problem. As for this lady. She needs to be retrained on her people skills or get a job where she doesnt have to deal with people. I shouldn't have to feel uncomfortable to make my deposits in my bank account with a person. I like this bank because it's close to my house. I feel like I need to stop coming here.I had some fraudulent activity on my account and Chase caught it right away ( that morning) and took care of it. I am so glad that I have Chase on my side! Excellent people and very professional.I have been trying to contact Daniel or the GM for the last 2 days and I get a recording that all bankers are busy and to call the telephone banker. I do not need a telephone banker. I nee to speak with Daniel. Please have him contact me at 214/263-9723. I need to inform him that Dallas county has cashed my check. Thank youLinda Countryman is a valuable Chase bank employee. She helped me greatly in opening an account and then the next day adding my husband as joint tenant. She was knowledgeable and handled herse in a friendly, professional manner each day.Everything was explained completely and understanding her was easy.I will be opening another account at Chase soon and will be certain that she continues to be my personal banker. She is an asset to Chase Bank!The manager is careful not to offend, but won't lift a finger to be of any assistance, unlike managers in other small-town banks. He's pretty good in his choice of folks to hire as tellers. He fits his position pretty well. But I wouldn't give the guy any more responsibility.The manager is rude and racistWe report that the Fraud account in Chase Hawthorne CA No. 115663228Company name: 1 + K ENTERPRISE, YOON SUNG CO LTD, who cheated ourBolvia customer to T/T of USD74,670.00 from BANCO BISA on March 3rd.....Our company name is YOON SUNG (TAIWAN) CO LTD. address (10569)F-1,346 Section Nanking East Road, Taipei, Taiwan..... We are in Taiwan, but theFRAUD company asked T/T to CHASE CA with Fraud company name to stolemoney..... Please, any one can help us to tell CHASE CA T/T department orHigh Manager for this Fraud account is highly appreciated.....(BANCO BISA also telex/fax to ask stop the T/T payemnt to this Fraud companythrough bank to bank on March 7th.....)Please help and treat this is the top urgent FRAUD REPORT.....Wang,Hello I was going into your bank today and noticed the outside of your bank looks un inviting ,your windows are dirty your landscaping off of Collins and 69th looks terrible, as a pillar bank of this area you should really try and look like you did when you first opened ,I hope you act on the recommendations, thanks a concerned customerI called the bank, answering service came on and told me they were busy and to call back later. REALLY? I'll take my business elsewhere!!!!this is by the the worst bank, DO NOT bank with them. They are dirty as dirty gets and jp morgan would probably be ashamed at how things are ran now.Excellent experience. Great service and Lucia told us about a lower balance requirement for ex military personnel. We will use this bank often.I use this branch for drive up banking since the State Street branch closed. The drive up window and gre is a pigsty. More on that in a minute. When I used the facility last week, there were two employees in the area, and another person was seated on the floor with her back leaning against the wall on her cellphone...very unprofessional. I just went through it again this afternoon. The place is cluttered and disorderly and unattractive, and certainly unbusinesslike. I suggest the branch manager drive through the window area, have a look, and ask if he/she would really wants to project that image to customers, and then do something about it. A customer since 1986 (but wondering)My experience at this bank was not good. I went in to take a deposit in for my son who is out of town. And listen to a girl behind the desk tell a man at the drive up in a very rude way that he needed to come in and if his deposit wasn't ready that they're no longer taking care of people Who aren't ready at the window. She then proceeded to say that she could ask her manager if they can make a special exception for him also in a rude voice. Even though there was no one else there but one teller Patty who was actually helping someone. I mentioned that I had slipped and hit my elbow on the ice on the street and Patty asked her who takes care of that and the other girl I don't know if her name is Jessica or not she really really likes over in in the snotty tone says oh all of that work is contracted out I don't know who it is. From the moment I entered that bank until me leaving if that's the first impression, I will tell my son to get rid of them as a bank when he gets home and I personally would never bank there based I will tell my son to get rid of them as a bank when he gets home and I personally would never bank there on that girl or their customer service. There are plenty of banks that aren't rude.This bank is extremely slow. Only 1 representative and 2 tellers. Nobody to actually speak too. I had to wait over 45 min just to get a new card. Never going back.On Friday, January 27, my husband and I visited the stand alone, Jones Creek Rd. branch to cash in many savings bonds. Alex Shelton, one of your tellers, did a wonderful job of explaining the process, had a great deal of patience since there were many bonds to process, and was extremely kind and professional. Just wanted to comment on how much we appreciated Alex's help. Thank you.I am new to thisPlease help locate my bank phone number for customer service.Chase Routing Number: 267084131Account number: 108370963I have been to the bank once Miguel (spelling) was outstandingCHASE BANK IS A JOKE... NO MATTER HOW MUCH MONEY IS IN YOUR ACCOUNT YOU CAN'T SEND SOMEONE TO THEIR BANK TO CASH A CHECK OVER \$2,500.00 EVEN WITH THE BUSINESS OWNER ON THE LINE AUTHORIZING IT. I HAD TO TAKE A CHECK AND RE WRITE IT INTO TWO CHECKS TO PAY SOMEONE \$3,000.00. WORTHLESS.Love this Branch! Employees are fantastic!your branch hasn't answered the phone all day. I deposited a check for \$2092transaction#263session#113Ramona Cashbox-#01Sunlight Contractors acct ending 2639please have someone call me Ira-504-222-2082We had to wait about an hour to get into our safety deposit box. Apparently, only "bankers" are allowed to let us in and the only two there were in a meeting. We were told that we should have made an appointment. The gal at the window finally went into the meeting and told them how upset my wife was getting, so a banker finally came out about 15 minutes later. This was at the branch at 29th and Grand in Spokane, WA. We have removed the contents and will turn in the two keys soon.My comment is previous to this one. I went into the bank to get a replacement debit card and it took 1 hour to do this. They had to take care of everyone first then they spent the 3min with me to get me my replacement card. I don't ever write reviews but these guys are too much. This isn't the first time it's taken me a long time hereThe customer service at this bank is the worst! They only have one or two (at most) tellers with long lines. If you like to wait around for long periods st a bank this is your bank. Heaven forbid you need a banker. They just told me their business is so poor they only have one teller and one banker. FiguresDear Sir Can you please provide me with the email Address of the JP MORGAN CHASE BANK 1100WILLIAM D. TATE GRAPEVINE, TX 76051Outstanding service; fantastic personalities and just great people. Can't say the same for other branches, but this branch out shines them all.Bad customer service skill staffs!Ve been going to this bank for some time now!! I've been able to use their restroom when needed. Today I walk in to pull some cash out and needed to use restroom really bad!! The lady in there rudely screamed at me saying I can not use the restroom. I will never go to this bank again I'll drive 20 miles before I'm disrespected like that again!!! really don't know what Caroline and Chloe are talking about when they say that this location has bad customer service. Maybe they were having a bad day and want to take it out on the service. I have banked with this location for more than 5 years. I have never had a bad experience with any of the tellers or managers. On a scale of 1 to 10 I give them a 100. They are always friendly and more than helpful. I'm disabled and they take very good care of me. While there I've seen them take very good care of the other customers as well. Never rude or unprofessional. Maybe those 2 should come back they are having a better day. Love you guys on Austin Hwy.I love this branch ! They are nothing but helpful and kind ! I have delt with Matt and Daren ( separate occasions ) Every time I have called about questions I may have this branch has gone above and beyond ! I can't thank you all enough !Tried to call this bank 6 time during operating hours, no answer just gave national number after saying they were busy helping other customersvery slow! waited twenty minutes in line just to pay credit card bill ! broken furniture and burnt out lights in lobby. don't they have a maintenance crew working in that building? manager and teller standing around in lobby instead of opening another window to move people along. terrible job done by manager!Jessica M Klein Vice president needs to be fired! She refused to cash a check even after verifying funds driver's credit cards verification of security questions Social Security numbers I take a check in good faith expecting to be able to cash it I'll never accept a check from Chase Bank ever again she is sadly mistaken on this war on cash!! The employees at this location need training on what a check actually represents Remove your stuff from your safe deposit box They do random drilling and remove your contents. It takes weeks to get it back. You think I'm kidding. (NOT.!) the worst bank and branch on so many levels. Management is a joke Get away from this bank asap.The managers at this branch had all of their employees fired to save their own jobs. I have been banking at this branch for a long time and was very familiar with the bankers who worked there. They were all great and always looked out for the customers. I have never spoke to the manager because every time I go in there she is in her office with the door shut playing on her cell phone. I advise everyone to stay away from this branch. If they treat their hard working employees like that, just imagine how they would treat you.As a Chase Private Client, very disappointed not having a notary person, when they had one last year. Did not even recommend branch that would have one.I have been with Chase bank for many years. We moved to Peoria, Az, in Sept 2015. I find everyone working there very helpful and pleasant.I THINK THAT CHASE BANK IS THE WORSE BANK THERE IS, ESPECIALLY WHEN GO IN TO DEPOSIT YOUR HARD EARNED CASH AND THEY TELL YOU THEY CAN ACCEPT CASH IT HAS TO BE A CHECK. WHAT'S THE PURPOSE OF USING A BANK THAT WON'T TAKE YOUR MONEY, THAT'S WHAT THE'RE SUPPOSE TO DO IN THE FIRST PLACE TAKE YOUR MONEY. WHAT THE HELL!THEN ON THE OTHER HAND IT COULD BE THE STUPID AND INEPT TELLERS THEY HAVE THAT DON'T KNOW THEIR JOB.....SO CHASE BANK YOU BETTER REASSESS YOUR DUMP POLICIES OR TELLERS AND GET IT RIGHT.This has been my home bank since Chase began in the area. The staff there has always seemed to bend over backward and go out of their way to help with anything we required. Whether it was the bank teller, manager or intern, the attitude is welcoming, knowledgeable, proficient, sincere and amazing. I give 5 stars! \*\*\*\*\* \$ Coffee Shops Hours: 17667 NE 76th St, Redmond (425) 556-8000 2.2 69 ratings Share your opinion about Starbucks Read All Reviews(69) Google Facebook Foursquare Photos Add a Photo View All Photos Monday 7AM - 7PM Tuesday 7AM - 7PM Wednesday 7AM - 7PM Thursday 7AM - 7PM Friday 7AM - 7PM Saturday 7AM - 7PM Sunday 7AM - 7PM Branch InformationThe Chase Bank Avondale Fred Meyer branch is one of the bank's 4827 locations and has been serving the financial needs of their customers in Redmond, King County, Washington for over 22 years. The Avondale Fred Meyer branch operates as a full-service, brick and mortar office and is located at 17667 Ne 76th St, Redmond, WA 98052. You can contact the branch by calling 877-443-0568 or by visiting the location during regular business hours for assistance with your banking needs, such as opening checking and savings accounts, applying for loans and managing financial transactions.Chase Bank uses a single nationwide routing number for wire transfers. When initiating a domestic wire transfer to the bank, use the routing number 021000021. The routing number for Chase Bank Avondale Fred Meyer branch is 325070760. It is valid for Automated Clearing House ACH transactions, such as direct deposits and bill payments as well as wire transfers, which are used for real-time bank-to-bank transactions. We recommend that you contact the branch directly to verify this information before proceeding with any transactions.Branch Hours Monday:9:00am - 5:00pm Tuesday:9:00am - 5:00pm Wednesday:9:00am - 5:00pm Thursday:9:00am - 5:00pm Friday:9:00am - 5:00pm Saturday:10:00am - 1:00pm Sunday:ClosedChase Bank Avondale Fred Meyer is open Monday to Saturday and closed on Sundays. The branch opens at 9:00am in the morning. Please be advised that this information reflects the standard opening and closing hours of Chase Bank and is subject to change. We recommend contacting the Avondale Fred Meyer branch prior to your visit to confirm its hours of operation and availability.Bank InformationBank Name:Chase BankBank Type:National BankFDIC Insurance:Certificate #628Routing Number:ACH & Wire - 325070760Online Banking:chase.comBranch Count:4827 Offices in 49 statesBanksHours: TipsHoursPhotosNovember 2023I had the BEST customer service in this bank from Roni. She accomplished very well everything I asked her for. I recommend it to everyone else who needs a great customer service.November 2023Very helpful and kind staff, we needed a document notarized and they were able to see us that day, the multiple staff we spoke to were very professional and courteous including the security guard, the ladies at the front desk, Leah (on the phone), and of course the notary! Thank you so much!August 2022Very convenient location and super friendly staff! Mr. Wang was very knowledgeable and provided me great advice. The lady at the counter who greeted me was very nice too!More Comments(34)Other InformationNearest Chase Bank StoresYou May Also Like

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